

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Compleat if Known

Application Number	09/862,871
Filing Date	5/22/2001
First Named Inventor	Yves Patrick Lajouanie
Group Art Unit	2161 3623
Examiner Name	J. Stennett
Attorney Docket Number	59828264-5

(use as many sheets as necessary)

Sheet	1	of	2
-------	---	----	---

Attorney Docket Number	59828264-5
------------------------	------------

[illegible][illegible]

4.27.05

Burden Hour Statement: This form is estimated to take 2.0 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, DC 20231. **DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.**

Please type a plus sign (+) inside this box → ☐

PTO/SB/08B (10-96)
Approved for use through 10/31/99. OMB 0651-0031
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Substitute for form 1449B/PTO

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Sheet 2 of 2

Complete if Known

Application Number	09/862,871
Filing Date	5/22/2001
First Named Inventor	Yves Patrick Lajouanie
Group Art Unit	2161 3863
Examiner Name	JG STAMER
Attorney Docket Number	59828264-5

OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS

Examiner Initials	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
JGS	1	TJADEN, Gary S. et al., "Structural Effectiveness Metrics for Business Processes", The Center for Enterprise Systems, Georgia Institute of Technology. http://www.ces.btc.gatech.edu/report3.html	
JGS	2	Open Engineering, Inc., "Business Definition". http://www.openeng.com/BusinessDefinition.htm	
JGS	3	"The Business Process Perspective" http://www.balancedscorecard.org/bsci/intranet/process.html	
JGS	4	HODGES, Mark, "Reengineering the Corporation: Cent Helps Companies Change Business Processes & Adopt Information Technology", Georgia Institute of Technology, April 4, 1995 http://www.gtresearchnews.gatech.edu/newsrelease/ENTERPR.html	
JGS	5	"Configuration Management - Processes and Metrics", SQS Services http://www.sqs.de/english/services/serv_confproc.htm	
JGS	6	Computer Associates, "BPwin-Analyze, communicate, and improve complex business processes". http://www.platinum.com/products/brochure/als/b_bpwin.htm	
JGS	7	Center Partners Quality Plus, "Six Key Business Processes" http://www.centerpartners.com/qualityplus/keyprocesses.html	
JGS	8	Tonbu, "Collaborative Business Processes". http://www.tonbu.com/solutions/cbps.html	
JGS	9	"Workflow Metrics for the Design of Business Processes". http://www.acit.net/acit4_e.html	

Examiner Signature

Date Considered

4-22-05

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² Applicant is to place a check mark here if English language Translation is attached.

Burden Hour Statement: This form is estimated to take 2.0 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.